

FRANKSFLOORS

CSL / C54 & C15 - CSL # 889961

WWW.FRANKSFLOORS.COM

FRANKSFLOORS CHECKLIST AND CLIENT RESPONSIBILITIES

_____ Demolition of tile floors and wood floors will no doubt create dust in the home. The client understands that a cleaning crew may be needed after DEMOLITION is complete. Demolition costs are kept at an affordable rate to help with any cleaning costs the client will experience after demo. Any project larger than 400 square feet will be considered a construction zone. We at FranksFloors always recommend using plastic on all projects larger than 400 square feet. We recommend using plastic on all windows, furniture, fans, and take down any and all wall hangings. The client should know that FranksFloors is not responsible for cleaning dust that will collect on the walls in the demo process. This responsibility is on the client. Covering with plastic will only minimize the dust, NOT illuminate the dust. Removing furniture items is always the best whenever possible. Covering items with plastic is best only when removal of the items is not possible. There will be a service charge for this service of \$350.00 minimum.

_____ Demolition day is always day one, sometimes demo can take two or three days. With that said if you are planning to paint after the demo is complete, which is what we recommend. FranksFloors asks that all and any demo costs be paid in full after demo is complete on all projects. Thank you

_____ Moving of furniture is a chargeable item. Most of the time the client will chose to move the furniture themselves. If you decide to have FranksFloors move furniture we only move the large items only. The client must still move ALL the smaller items. No computers, glass breakables, antiques breakables, boxes, books, are items we don't move. (grand piano chargeable) (up-right pianos chargeable \$125.00) (entertainment systems chargeable) Televisions all MUST be unplugged. FranksFloors is not responsible for WIRING on any entertainment systems or cable internet services. The charge for moving large furniture is .35 cents per foot.

_____ Master bedroom 4/5 piece wall units will be extra charges for breaking down & setting back up. The same goes for electric beds.

_____ Baseboards R&R / remove and replace is a free service. When removing baseboards in some cases they will break from having too many nails holding them onto the corner of the wall or just too many nails holding the base to the wall, this is unavoidable. In all cases we will take a piece of base from a closet to replace the corners this way the profile matches with the rest of the house. The closet will get the new base and we will do our best in trying to match. Again we at FranksFloors try to be as careful as possible so replacing any and all broken baseboards will fall on the client. Also with baseboards sometimes in certain areas of the house the base may not reach as high as where the base was originally leaving a line showing all the way around the room, if this happens in your home, you the client will need a painter. NOT FranksFloors This just means that the material that was in the house/room before was thicker

than the new flooring material being installed. This will be the clients responsibility to hire a painter. NOT FranksFloors. Small touch up we can help with, but entire rooms you will need a painter.

_____ Uneven surfaces Wood to Tile or Vinyl Plank to Tile or Wood. We will NOT under any circumstances BUTT two surfaces together. On all/any two surfaces there must be a t-moulding between them. Also if there happens to be a height difference between the two floors and the moulding is sitting uneven on the floor this is NOT the fault of FranksFloors. All surfaces will have different heights. No two surfaces are the same unless they the same products.

_____ Start times on the first day of your project we start at 8:00am. Every day after that we like to start around 7:30am so we can beat the afternoon heat wave.

_____ Toilet issue, We charge to remove and replace toilets \$60.00. FranksFloors responsibility is only to change out the wax ring and change out the NUTS and BOLTS on the flange. After resetting the toilet /toilets if they happen to leak after reinstall from the tank or the angle stop from the wall this is the client's responsibility, and the client will need a plumber. NOT FranksFloors. Assembling new toilets will be an extra charge of \$65.00 or you will need a plumber.

_____ Appliances are chargeable items. \$60.00 per item. Stoves, refrigerators, washers, dryers. FranksFloors does not move dish washers, this will fall under needing a plumber.